



VIVEKANANDA GLOBAL UNIVERSITY, JAIPUR

(Established by Act 11/2012 of Rajasthan Govt. Covered u/s 2 (f) of UGC Act, 1956)



Dear Parent,

Firstly, we would like to express our appreciation for your trust in us and for choosing VGU Online Education for your ward's education.

Your feedback is crucial to help us understand how we can improve our services and better support our online learners.

Name:

Please give your rating on the following statements using a scale of 1 to 5, where 1 signifies strongly disagree, 2 signifies disagree, 3 signifies neither agree nor disagree, 4 signifies agree, and 5 signifies strongly agree.

1. How satisfied are you with the academic content provided by VGU Online Education?

1 2 3 4 5

2. How user-friendly do you find the online learning platform (LMS) provided by VGU Online Education?

1 2 3 4 5

3. How satisfied are you with the quality of the e-Learning Material provided to your ward?

1 2 3 4 5

4. How satisfied are you with the quality of assessment and feedback provided by the teachers during the LIVE Classes?

1 2 3 4 5

5. How satisfied are you with the level of support provided to your ward for their academic progress?

1 2 3 4 5

6. How satisfied are you with the examination process and the evaluation mechanism?

1 2 3 4 5

7. How likely are you to recommend VGU Online Education to others?

1 2 3 4 5

8. Any other suggestion/feedback you would like to submit to help us improve our services further.

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We appreciate your valuable feedback. Your responses will be kept confidential.